

NCPDP Guidance for Pharmacists' Role in Emergency Preparedness During the COVID-19 Pandemic

Pharmacy Informatics Town Hall
In collaboration with NCPDP



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About NCPDP

Founded in 1977, NCPDP is a not-for-profit, ANSI-accredited, Standards Development Organization with over 1,500 members representing virtually every sector of the pharmacy services industry.

NCPDP members have created standards such as the Telecommunication Standard and Batch Standard, the SCRIPT Standard for e-Prescribing, the Manufacturers Rebate Standard and more to improve communication within the pharmacy industry.

Our data products include dataQ®, a robust database of information on more than 80,000 pharmacies, HC Idea®, a database of continually updated information on more than 2.5 million prescribers, and resQ™, an industry pharmacy credentialing resource. NCPDP's RxReconn® is a legislative tracking product for real-time monitoring of pharmacy-related state and national legislative and regulatory activity.

www.ncpdp.org



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OCTOBER

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www.IABHP.com

Bringing Wellness to the Workplace



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ACPE program numbers are:

0459-0000-20-032-L05-P and 0459-0000-20-032-L05-T 1.0 Contact Hour / 0.10 CPE

Release date is October 29, 2020

Meet Our Speakers



Charles Oltman, MBA, CHC
*Owner of LLC RX Integrated Solutions
Program Director for NCPDP Foundation*



Anne Johnston, R.Ph, MPA
*Sr. Director, Data Management,
Strategy & Governance, Express
Scripts Health Services (ESI)*



Michele V. Davidson, R.Ph., NSC
*Sr. Mgr. Pharmacy Technical Standards,
Policy and Development, Walgreens
Corporation*

Learning Objectives

1. Describe actions taken by NCPDP to prepare the pharmacy industry to help patients with their medication needs and testing during a disaster or pandemic.
2. Identify necessary data elements needed to successfully process a claim for COVID-19 testing or rendered services.
3. Identify a COVID-19 test product that does not have a product ID.
4. Describe services pharmacists provide that are directly related to the COVID-19 pandemic.

Pre-Test Questions

1. What are two actions taken by NCPDP to prepare the pharmacy industry to help patients with their medication needs and testing during a disaster or pandemic?
2. What are three of the necessary data elements needed to successfully process a claim for COVID-19 testing or rendered services?
3. Is there an emergency-use COVID-19 test product that does not have a product ID?
4. What are three of the services pharmacists provide that are directly related to the COVID-19 pandemic?

Charlie Oltman, MBA, CHC

Owner of LLC Rx Integrated Solutions

Program Director for NCPDP Foundation



- Previously was the Sr. Manager of Regulatory Affairs for Target, responsible for healthcare regulations, compliance and Industry standards for over 1,700 pharmacies.
- Has over 25 years' experience in the pharmacy industry and has been responsible for complying with standards and government programs such as NCPDP D.O, Medicaid, Medicare Part B & D, FWA, Credentialing ePrescribing and FDA/REMS.
- Member of NCPDP since 1996
 - Served as a Co-Chair for several workgroups including Payment Reconciliation, Provider/Member Enrollment, Maintenance and Control, and Telecommunications workgroup as well as leading and serving on several task groups committees.
 - Served three terms on the Board of Trustees including the Chair.
 - Received both the NCPDP TIME and Distinguished Member award.
 - Currently the Task Group leader of the PDMP and Emergency Preparedness Task Groups.

Agenda

- History of Task Group
- Pharmacy Call to Action
- Data Element Requirements
- Claim Billing Examples
- Getting Involved

Evolution of NCPDP Emergency Preparedness Guidance

- ✓ Katrina Hurricane 2005 and NCPDP 2006 panel
- ✓ NCPDP Board initiative
- ✓ NCPDP Emergency Preparedness Task Group
- ✓ Evolution of how to find an open pharmacy (portal to real-time)
- ✓ Medication History
- ✓ HHS/ASPR Emergency Pharmacy Assistance Program

Evolution of NCPDP Emergency Preparedness Guidance (Continued)

- ✓ Not just Hurricanes
- ✓ National Stockpile
- ✓ Vaccine Billing
- ✓ COVID-19 Testing and billing
- ✓ NCPDP Emergency Preparedness Guide (version 1.1-1.8)
- ✓ NCPDP Foundation-funded [public service video](#)

Michele V. Davidson, R.Ph., NSC

*Sr. Mgr. Pharmacy Technical Standards, Policy
and Development for Walgreen Corporation*



- Leads efforts within Walgreen to influence public policy as it applies to pharmacy technical standards.
- Actively engages and advises members of the government relations Federal and State teams as well as internal and external stakeholders about standards such as NCPDP, while ensuring compliance with these standards.
- Member of NCPDP for 19 years
 - 3 term member of Board of Trustees, Chair in 2015-2016,
 - Received NCPDP's TIME (The Individual Member Excellence) Award in 2014.
 - Lead numerous task groups and committees throughout her career including the Emergency Preparedness Task Group which she currently co-leads
- Graduated from the University of Florida with a B.S in Pharmacy.

Pharmacy Call To Action

Well positioned to provide services

90% of Americans live within 5 miles of a community pharmacy



Azar Declares Public Health Emergency

January 31, 2020

CMS relaxes Medicare requirements



National Emergency Declared by President

March 13, 2020

At the same time gathering pharmacy executives to provide COVID testing
Expansion of testing



President Issues Executive Order

March 18, 2020

Required HHS to issue orders and adopt policies

Testing

- ✓ CMS rules allows pharmacies to dispense CLIA approved lab tests
- ✓ Pharmacists can order tests only under state scope of practice laws
- ✓ Methods of testing
 - ✓ Specimen Collection
 - ✓ End-to-end testing (perform test and reporting)
- ✓ Coverage under Part B
 - ✓ One test per beneficiary without provider's order
 - ✓ Pharmacists cannot be paid directly by Medicare

Vaccinations

- ✓ Pharmacists will play key role in administration
- ✓ Additional Costs/Reimbursement for Storage
- ✓ Coverage under Part B



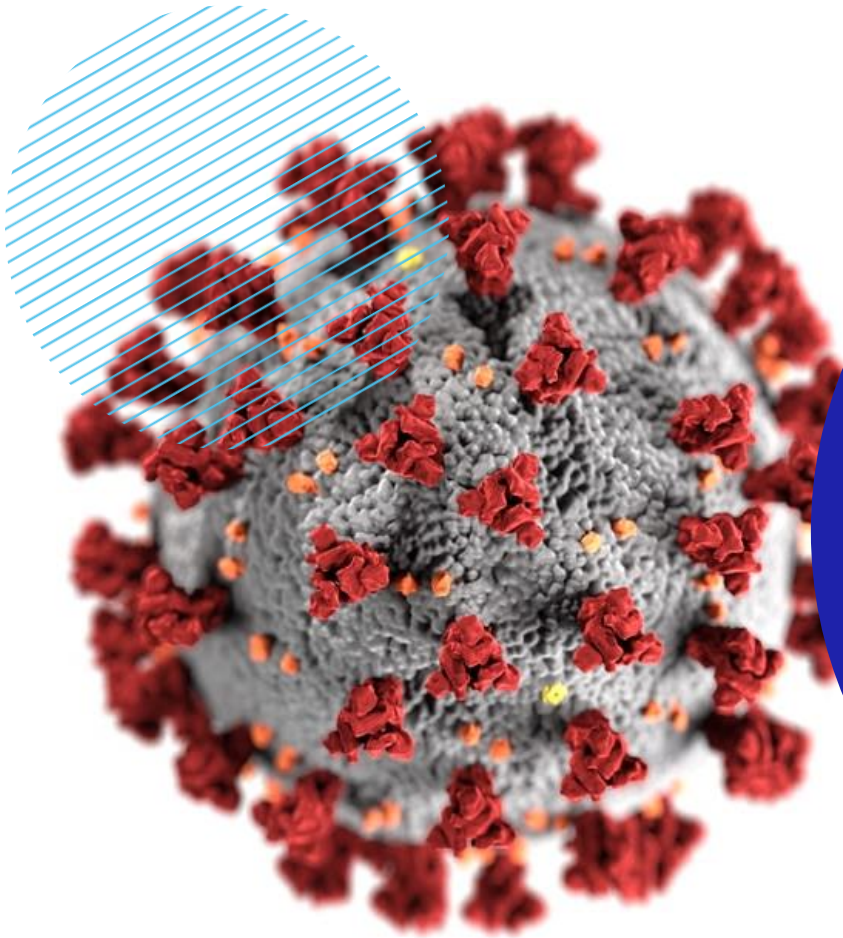
Anne Johnston, R.Ph, MPA

Senior Director, Data Management, Strategy, & Governance for Express Scripts Health Services (ESI).



- Responsible for enterprise-wide data governance, data management and the application of data governance best practices and principles.
- Includes the development, coding and maintenance of the clinical drug, patient, prescriber, and client reference data used in ESI's clinical programs, claims adjudication, prescription fulfillment, and product lines.
- Leads Express Scripts Data Governance activities supporting these data sets and represents ESI in corporate Cigna Data Strategy.
- Long-term (NCPDP) member:
 - Currently serving as a Standardization co-chair, a previous WG2 Product Identification co-chair as well as TG co-chair for the Unique Device Identifier (UDI), Billing Unit Review, EPAP, and the NDC Scarcity TGs.
 - Previous NCPDP MVP winner and also the recipient of the 2016 NCPDP Benjamin D Ward Distinguished Member Award.
- Graduated from Duquesne University with a BS Pharmacy and holds a Masters in Public Administration/Health Management degree from New York University.





Data Elements

- ✓ Product Identifiers Standard v 1.5
- ✓ Billing Unit Standard v 3.1

Standard Data Element Requirement

- ✓ **COVID-19 tests don't fit the "mold"**
 - ✓ Not a drug
 - ✓ Not an existing service
 - ✓ FDA Emergency Use Approval (EUA)

- ✓ **To submit a claim:**
 - ✓ FDA Approval required
 - ✓ Standard identifier needed
 - ✓ Published nationally
 - ✓ Requires System recognition

What is an NCPDP formatted Identifier?

NDC, UPC, GTIN, UDI

Formatted to NCPDP 11 digit number

Pharmacy transactions rely on these identifiers to:

- ✓ process a claim
- ✓ perform DUR
- ✓ fill a Rx
- ✓ track inventory
- ✓ manage patient drug profile



Product Identification Standard Requirements

- ✓ Provide a standard for consistent formatting and utilization of product identifiers in healthcare
- ✓ Provide clarification for maintenance of these specific product identifiers



Billing Unit Standard Requirements

- ✓ Consistent and accurate billing of pharmaceutical products
- ✓ Common agreement on the application of the Identifier by the industry



Transaction Standard Requirements

- ✓ Telecommunications
- ✓ Script
- ✓ Data Dictionary/ECL/X12 Version



When to use a COVID-19 Identifier?

- Whenever a COVID-19 test or product is dispensed by a licensed pharmacy or pharmacist, the appropriate 11 digit Identifier (NDC, UPC, UDI, GTIN) should be used.
- When the COVID-19 test specimen collection product does not have a product ID, use Emergency use product service identifier for COVID-19 test specimen collection



Conditions Required

- ✓ State of Emergency in effect
- ✓ Product/ test released under EUA
- ✓ Covered at no charge to the patient/dispenser
- ✓ Laboratory CLIA waiver in place



Recognized Pharmacy Administered Services

- ✓ Specimen Collection
- ✓ Test Administration
- ✓ Test interpretation



Recognized COVID-19 Identifiers

- ✓ Commercially test – Manufacturer issued identifier
- ✓ Specimen collection only-
99999-0992-11 (COVID-19 Test Specimen Collection)
- ✓ Test Interpretation - Professional Service Code



Billing

- ✓ NCPDP
Telecommunication
Standard v D.0
- ✓ X-12 837p

Submission of the Pharmacist NPI

- When a pharmacist is ordering a test, collecting a test specimen, or interpreting the results, the individual performing these services may need to be identified on different fields in the claim request.



Ordering Provider

- ✓ Would be represented in the Prescriber ID (411-DB) field.



Administering Provider

- ✓ Would be represented in the Provider ID (444-E9) field.



Valid identifiers

- ✓ The ordering and administering provider(s) should have a Type 1 NPI for provider validation and enrollment purposes.

Specimen Collection

- ✓ The value of 99999-0992-11 (COVID-19 Test Specimen Collection) can be submitted as the Product/Service ID (407-D7) with the Product/Service ID Qualifier (436-E1) of 03 “National Drug Code”.
- ✓ The Professional Service Code (440-E5) field should include the value of MA – Medication Administered to represent the specimen collection.
- ✓ The associated charges for the professional service should be submitted in the Incentive Fee Submitted (438-E3) field.
- ✓ Additional charges may be submitted and represented in the applicable fields e.g., Dispensing Fee Submitted (412-DC), Other Amount Claimed Submitted (480-H9).

Point of Care Testing

- ✓ Submit product identifier as the Product/Service ID (407-D7) with the Product/Service ID Qualifier (436-E1) of 03 “National Drug Code” .
- ✓ The Professional Service Code (440-E5) field should include the value of PT- “Perform Laboratory Test”
- ✓ The associated charges for the professional service should be submitted in the Incentive Fee Submitted (438-E3) field.
- ✓ Include Pharmacist NPI in Provider ID (444-E9) with a Provider ID Qualifier (465-EY) of “5 = NPI”

Billing for Free Product

- ✓ Used for zero-cost tests or vaccinations
- ✓ May include other charges for dispensing and/or incentive fees
- ✓ Use Basis of Cost Determination (423-DN) value “15” (Free product or no associated cost)
- ✓ Associated Ingredient Cost Submitted (409-D9) value should be \$0.00.
- ✓ NOTE: Systems that may not be able to accept the value \$0.00 should clearly communicate the use of \$0.01 as the submitted cost

How to get involved

Join an NCPDP Task Group call (membership not required), including the Emergency Preparedness Task group

<https://standards.ncpdp.org/Standards/media/pdf/EmailToExistingTaskGroups.pdf>

Join the Stakeholder Review Group

Contact: Paul Wilson pwilson@ncpdp.org

Access the NCPDP EMERGENCY PREPAREDNESS GUIDANCE Version 1.8

<https://www.ncpdp.org/NCPDP/media/pdf/NCPDPEmergencyPreparednessInformation.pdf?ext=.pdf>

Post-Test Question 1

1. NCPDP Emergency Preparedness Guide assists:
 - A. Pharmacists
 - B. Prescribers
 - C. Patients
 - D. Manufacturers
 - E. All the above

Post-Test Question 1

1. NCPDP Emergency Preparedness Guide assists:
 - A. Pharmacists
 - B. Prescribers
 - C. Patients
 - D. Manufacturers
 - E. All of the above**

Post-Test Question 2

2. Which of the following is a service that pharmacists can provide directly related to the COVID pandemic?
- A. Vaccination administration
 - B. Ordering of test
 - C. Performing of test
 - D. All of the above

Post-Test Question 2

2. Which of the following is a service that pharmacists can provide directly related to the COVID pandemic?
- A. Vaccination administration
 - B. Ordering of test
 - C. Performing of test
 - D. **All of the above**

Post-Test Question 3

3. Which of the following is a necessary data element needed to successfully process a claim for COVID-19 testing or rendered services?
- A. National Drug Code (NDC)
 - B. CLIA Lab Waiver Number (CLIA)
 - C. Drug Identification Number (DIN)
 - D. None of the above

Post-Test Question 3

3. Which of the following is a necessary data element needed to successfully process a claim for COVID-19 testing or rendered services?
- A. **National Drug Code (NDC)**
 - B. CLIA Lab Waiver Number (CLIA)
 - C. Drug Identification Number (DIN)
 - D. None of the above

Post-Test Question 4

4. Identify an emergency-use COVID-19 test product that does not have a product ID.
- A. PCR Meter
 - B. Glucometer
 - C. Specimen Collection
 - D. Dexamethasone dose

Post-Test Question 4

4. Identify an emergency-use COVID-19 test product that does not have a product ID.
- A. PCR Meter
 - B. Glucometer
 - C. Specimen Collection**
 - D. Dexamethasone dose

Post-Test Question 5

5. Who can participate in NCPDP Task Group?
- A. NCPDP members
 - B. HHS employees
 - C. Healthcare providers
 - D. Any interested party

Post-Test Question 5

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- A. NCPDP members
 - B. HHS employees
 - C. Healthcare providers
 - D. **Any interested party**

Questions?



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Open Discussion



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Save the Dates

Pharmacy Town Hall 2

Utilizing NCPDP Industry Standards for Digital Therapy

November 19, 2020 | [Register](#)

Pharmacy Town Hall 3 - Specialty Pharmacy

December 10, 2020 | [Register](#)

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Thank you.

*Contact Yvonne Patrick
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